



Experience new heights of luxury and exclusivity with Al Majlis. Housed in a dedicated facility minutes away from the three terminals, Al Majlis transforms Dubai International into your luxurious home away from home – whether you are arriving, departing or in transit.

With 9 VIP lounges equipped with state-of-the-art plasma screens, Wi-Fi zones and a variety of other facilities, the Al Majlis lounge is yours to discover and enjoy.

The facilities include:

- ✚ A selection of sumptuous snacks as well as a range of beverages;
- ✚ Dedicated ramp transportation to and from the Al Majlis terminal to aircraft gates;
- ✚ Dedicated Dubai Duty Free outlet which includes a money exchange service;
- ✚ Convenient parking and drop-off;
- ✚ Prayer rooms for men and women;
- ✚ Convenient shower facility for transit passengers;
- ✚ Selection of local and international magazines.

Terms & Conditions:

- ✚ All reservations should be made 24 hours before your flight.
- ✚ Ensure that you provide the correct spelling of all passengers. This helps you and your guests to recognise your name on the boards our staff hold up at the gates. Where guests fail to identify their names and therefore not met at the gate, they will still be charged in full.
- ✚ Cancellations or a change in the number of passengers in a group must be made 24 hours prior to your travel time otherwise full charges will be applicable.
- ✚ Amendments to flights are subject to reconfirmation and Al Majlis availability.
- ✚ On-hold reservations (those cancelled 24 hours prior to a flight) will be valid for three months from the issue date of the original booking. No refunds are made and a booking cannot be partially used.
- ✚ For groups of 3 passengers or more Al Majlis will provide a VIP coach for transfers to your gate.
- ✚ Due to security reasons, the Al Majlis service is not available to guests travelling to the US.
- ✚ Original visas must be submitted in person to Al Majlis-VIP Lounge counters three hours prior to flight arrival time.
- ✚ Application of visitor passes (for those meeting arriving passengers) are subject to approval of Dubai Airports Pass Office. Documents, which include an original passport or original UAE identity card, must be submitted a minimum of six hours prior to arrival or departure.